



The Spa Warehouse
20 years of excellence

CORPORATE PORTFOLIO



Twelve Apostles Hotel & Spa – Cape Town



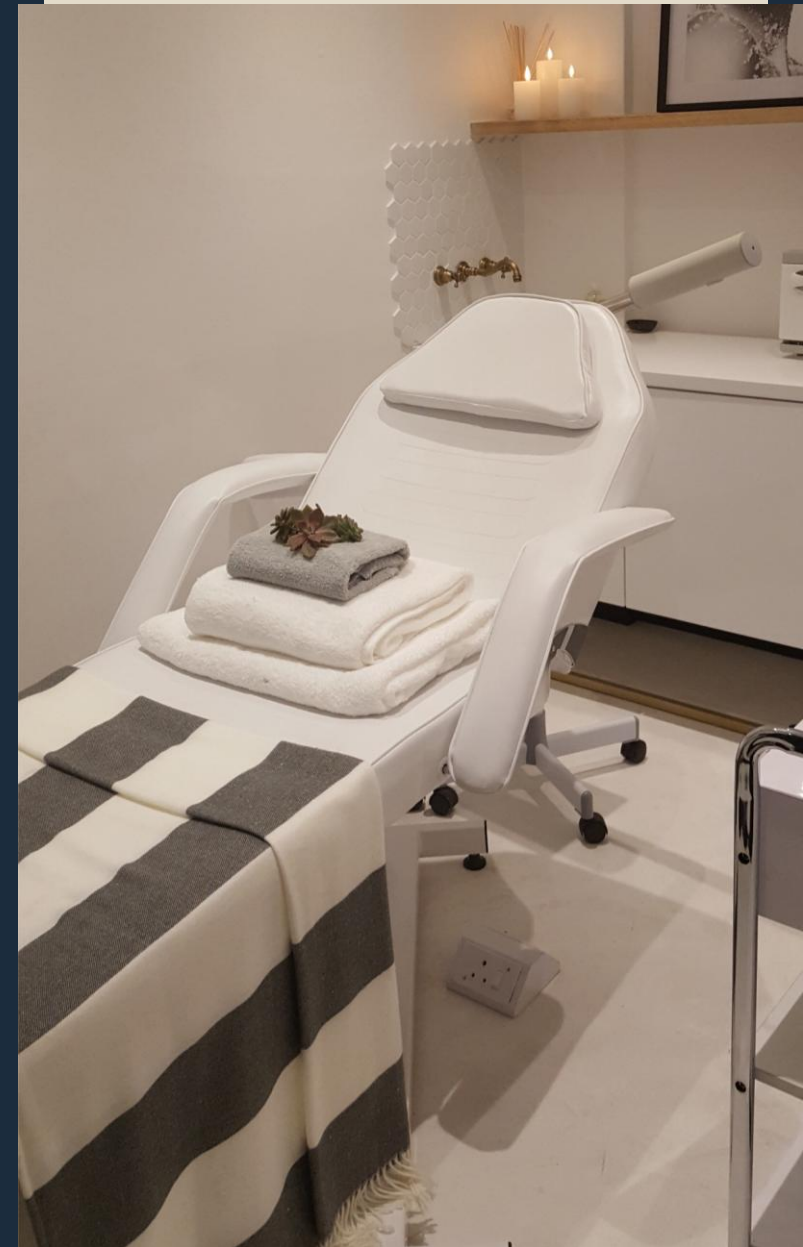
LUME Beauty Atelier– Cape Town

The Spa Warehouse – the company –

The Spa Warehouse has been providing a personalized consulting and procurement service to the spa and salon industry in Africa since 2005.

We have associated ourselves with some of the leading professional brands and services available to the spa and salon market and distribute and consult throughout Africa and Mauritius.

With years of experience in business, spa management and procurement, we can offer our customers sound advice and business solutions for their spas and salons



Beautiful Aesthetic Centre- Paarl



Consulting

The Spa Warehouse started with consulting services in 2010. As the years have passed, we have specialised in design, layout, functionality, joinery and procurement of specialised spa equipment for various 5-star high-end projects. Whether you are putting up a resort-spa, medical-spa, hotel-spa or spa at a game lodge. The endeavour can be equally challenging.

What you will benefit from is the professional, passionate and unparalleled expertise of someone who has taken the time and energy as well as developed resources to learn and perfect the industry nuances. Strategic and invaluable alliances have been formed with a variety of professionals who bring quality work to the table. This saves you a tremendous amount of time and money by keeping your project on track and avoiding commonly made yet costly mistakes.

Opening a Spa involves the services of a variety of individual resources. Bringing together all the elements requires the right project manager to assist in the integration and ensure that you have thought of everything in your exciting venture.



The Consultant

The Spa Warehouse project management department is led by Miss Jacoline Wentzel, who always ensures that she is personally involved in every aspect of the project. You will have direct access to a highly experienced and well-educated individual with years of passionate service in this industry. She will guide you and your team in all aspects of setting up your business and always offers the utmost attention to detail.

“I am extremely passionate about the spa industry, and I always strive to help the new spa owners to understand the spa industry and offer the spa-goers an experience they will never forget. Our business has developed and grown so much since the start in 2005, and it has been a pleasure to be involved with numerous projects, each one of them unique. In the last few years, we have expanded into the rest of Africa and now design and supply throughout the whole of Africa & Mauritius”

Awards & accolades for spa consulting projects

Woman of Wonder award for 2020

Design Et Al – finalist as supplier to design industry 2022

Terre Paisible Medical Rejuvenation – Medical Spa of the year 2025, Les Nouvelles

Botlierskop Game Reserve – Safari Spa of the year 2025, Les Nouvelles

Verde Vita Spa – top 5 finalist in Unique Spa concept 2024 & 2025

Erinvale Spa – Top 5 finalist in Hotel Spa category 2025, Les Nouvelles



Jacoline Wentzel



Testimonials



I have met and worked with Jacoline since I joined Leeu Spa in August 2019. Even before meeting Jacoline in person, I was aware of Jacoline's standing and contribution within the Spa and Wellness community of South Africa. Working with Jacoline has always been an absolute pleasure. As a Distributor, she has an extensive offering that caters for all the various business needs. She offers her services both locally and beyond the borders of South Africa. Jacoline is very well organized, always flexible to the needs of the business and continuously goes beyond the norm to ensure orders are delivered promptly.

Without a doubt, Jacoline has a wealth of knowledge and experience, and she is very respected within the Spa and Wellness industry, both locally and internationally. She builds strong connections with her peers, gets involved and shares her experiences with others.

Alida Brynard – Operations Manager of Healing Earth and former Spa Manager of Leeu Estate, Franschhoek

Comments on our 16th Birthday

Congratulations on The Spa Warehouse's 16th birthday. I was part of the journey and benefited immensely from your knowledge.

Rebana Mmereki – Spa project in Botswana

You are incredible at what you do. I would never in a million years conceptualise the flow and layout of my space without you.

Belinda Kingsley – Just B Aesthetics

What a testimony to your fabulous business skills, your hard work and dedication and your perseverance of always striving for ethical business relationships. I stand in awe and salute you on this impressive milestone of 16 years.

Celeste Peters – Co-Founder of the SA Spa Association



It has been an absolute pleasure working with Jacoline Wentzel from The Spa Warehouse in the creation and development of Terre Paisible Medical Rejuvenation & Spa in Franschhoek, South Africa.

From the very beginning, Jacoline has proven to be an exceptional collaborator — consistently reliable, forward-thinking, and deeply committed to excellence. Her innovative approach and sharp understanding of the industry have been instrumental in shaping Terre Paisible into something truly unique and differentiated in the market.

Jacoline doesn't just think about what's needed today — she has a clear vision for the future and works with purpose to help build a brand that is not only relevant now but positioned for long-term success.

We could not have asked for a more dedicated or insightful partner. Jacoline's contribution has been invaluable, and we are so grateful to have had her as part of this journey.

Shirley van Wyk

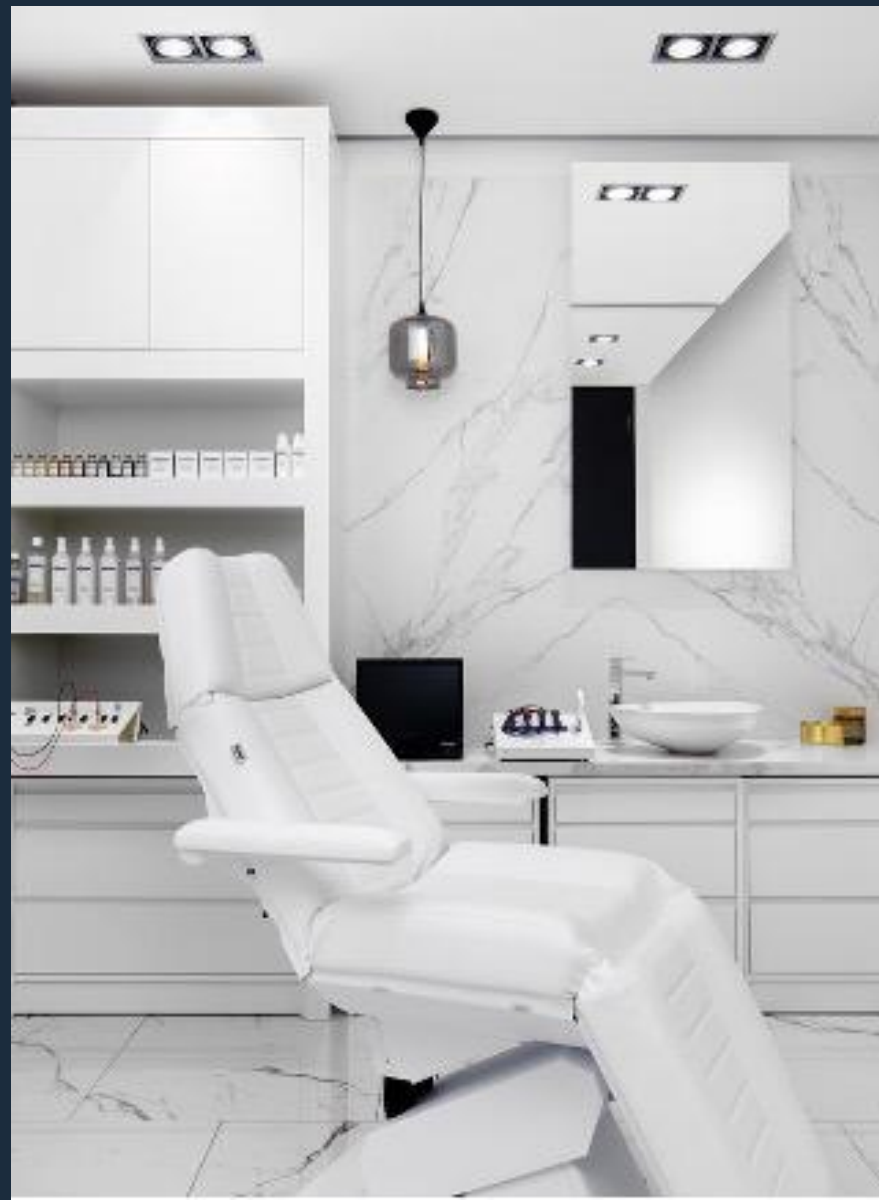
Managing Director of Terre Paisible Medical rejuvenation & spa



Since 2005

We consult and supply on various high-end projects

- Pure Day Spa – Ruslamere Guest House
- Spa at the Twelve Apostles – Cape Town
- Spa at the Oyster Box Hotel – KZN
- Constantia Day Spa – Cape Town
- The Lifestyle Store and Skincare Studio – Paarl
- Alternatif Beauty Salon – Cape Town
- Lyftaal – Paarl
- Shelanti Game Lodge and Spa – Limpopo
- Body and Soul Wellness Spa – Walvis Bay
- Seasons Hair and Beauty salon – Lusaka, Zambia (opened Dec 2014) – Hair and Beauty
- Krystal Beach spa – Cape Town (Project put on hold) – hair and beauty
- Revamp of the Heavenly Spa at Western Grand (Dec 2014)
- Spa at Lakeside Lodge – (Dec 2014)
- Spa at De Hoop Nature Reserve (August 2015)
- Spa at Steenberg Hotel and Spa Revamp (November 2015)
- Spa at Klein Constantia (2016)
- Masungulo Lodge (2016)
- Beautiful Aesthetic Centre Paarl (2016)
- Lume Beauty Atelier – Cape Town (2016)
- The Views Hotel & Spa – Wilderness 2016
- The Dome – Namibia (2016)
- The Boathouse – Namibia (2016)
- The Pavilion Spa Group – Gauteng (2016)
- The Silo Spa – Cape Town. 2017



Since 2005

We consult and supply on various high-end projects

- Baby Just B – Cape Town (2017)
- Neighbours Spa – Botswana (2017)
- Savor Wellness – Paarl (2017)
- Spa at Lady Loch – Wellington (2017)
- Spa at One & Only St Geran Mauritius(2017)
- Bustani Day Spa – Kenya (2018)
- Budwari Private Residence (2019)
- Amani Spa at The Houghton (2019)
- Lion Sands Sabi Sabi – 2019
- Leeuw Estate spa 2019
- The Marly Spa 2019
- Botlierskop Game Reserve Spa 2019
- Kadima Private Residence 2020
- Laluka Game Lodge 2020
- Just B Aesthetics 2020
- The Alphen Hotel & Spa 2020
- Healing House Londolozi 2021
- SterreKopje December 2021
- Nomad Spas Namibia December 2021
- Maison Noir December 2021
- Berman Brothers private penthouse Jan 2022
- Spegash Interiors – private residence, Botswana
- Hotel Verde Spa – Cape Town 2023
- Camelot Spa at The Palace – Sun City 2022
- Terre Paisible Medical rejuvenation & spa – Franschhoek (Oct 2024)
- Noble Resorts – Fitness & Spa (current)
- Erinvale Hotel & Spa (Dec 2024) _
- Botlierskop Game Reserve (Nov 2024)
- Grootbos Game Reserve – Stanford



Completed Projects



LUME Beauty Atelier

Cape Town

Role: Spa consultancy & procurement



One & Only St Geran Mauritius

Role: procurement



Completed Projects

The Marly Spa & The Alphen Hotel Cape Town

Role: Procurement



The Royal Portfolio

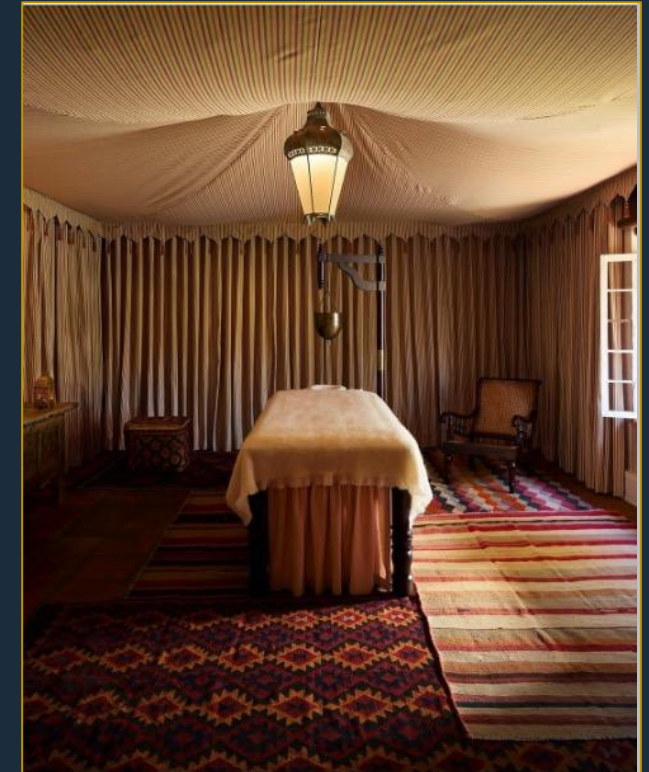
The Silo Spa, Royal Malewane &
Birkenhead

Role: Procurement



Sterrekopje Franschoek

Role: Procurement

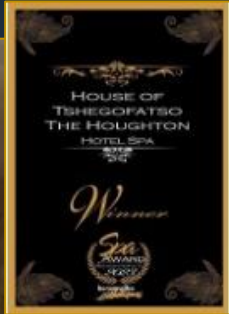


Award-Winning Completed Projects

The Houghton Spa

Johannesburg

Role: Procurement

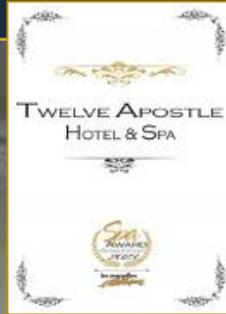


Winner: Hotel Spa award 2024

The Twelve Apostles

Cape Town

Role: Procurement



Winner: Unique Spa award 2025

The Royal Spa

The Palace at Sun City

Role: Procurement



Top 5 finalist in Hotel Spa award 2024



Recently Completed Projects

Verde Vita Spa – Hotel Verde

Cape Town

Role: Consulting & Procurement



Future Found Sanctuary

Cape Town

Role: Consulting & Procurement



Kateka Safari & Wellness Experience

Hoedspruit

Role: Consulting & Procurement



Finalist: Unique Spa award 2024 & 2025



Terre Paisible Medical Rejuvenation & Spa Franschhoek Opened October 2024

Jacoline was contracted as Spa consultant and The Spa Warehouse procurement company for 3 years from inception to opening. The Spa Warehouse still supplies and consult their signature product range and various other product ranges and linen after opening.

Winner: Medical Spa 2025 & 2026 – Les Nouvelles Esthetique Awards

Winner: Best Luxury Medical Spa 2025 & 2026 in Luxury Lifestyle Awards

Winner : Best Day spa in Africa : World Spa Awards 2025 & 2026

Winner: Best Interior Design in Africa – World Luxury Awards 2025 & 2026

Winner: Best Luxury Rejuvenation Spa in Africa – World Luxury Awards 2025 & 2026

Winner : Best Luxury Advanced Treatment Spa – Global Winner – World Luxury Awards 2025 & 2026



Terre Paisible Medical Rejuvenation & Spa Franschhoek Opened October 2024



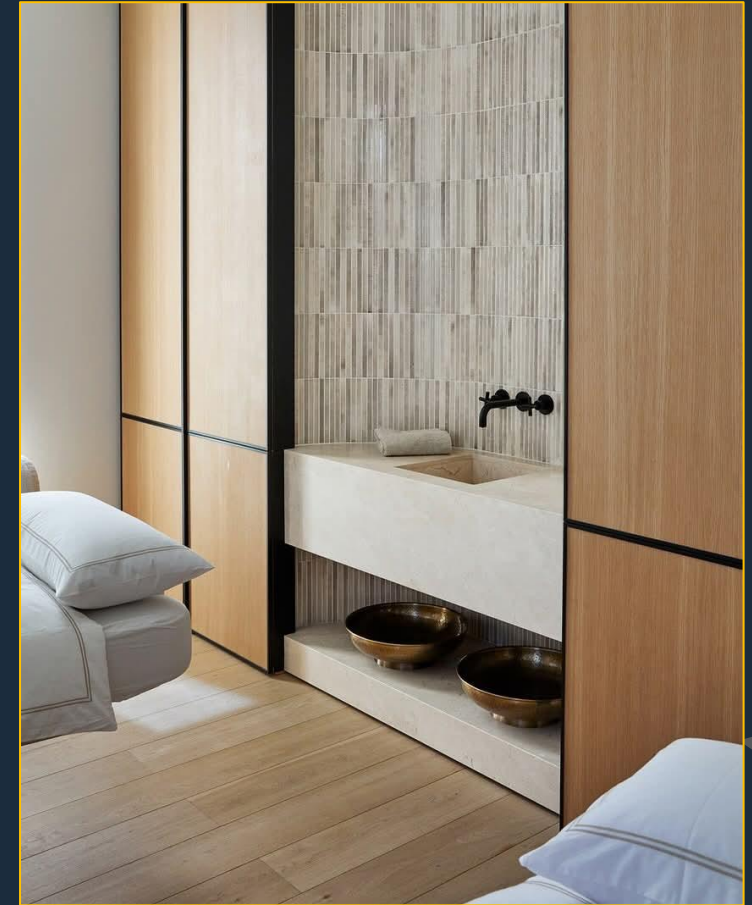
Erinvale Spa

Somerset West

Role: Spa consultant and procurement company.

Opened in mid-December 2024

Awards: Top 5 Finalist in Les Nouvelles Esthetiques Hotel spa Awards 2025 & 2026



Botlierskop Game Reserve – Little Brak River

Spa consultant and procurement company.
Collaborated with the Client to redo the original spa after a devastating fire. Procurement and developing a signature treatment menu for them. Included training of staff.

Winner : Safari Spa category in Les Nouvelles Estetiques 2025 & 2026



Spa at Morea House

Marriott Autograph Collection

Camps Bay, Cape Town

Role: Spa consultant and procurement company.

Opened 1 December 2025

Awards: Finalist in Les Nouvelles Boutique Spa 2026



Procurement Projects in 2025

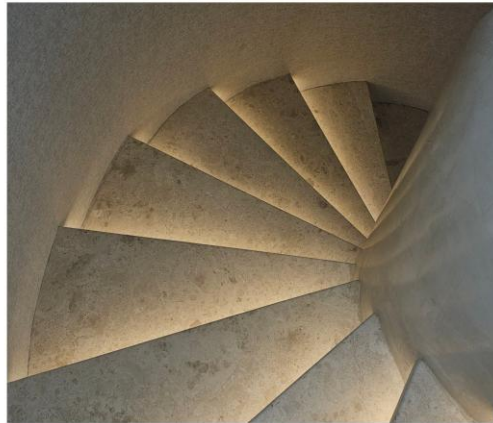
Table Bay Spa, Intercontinental Cape Town

Role: Procurement



Spa at The Cole Hotel Cape Town

Role: Procurement



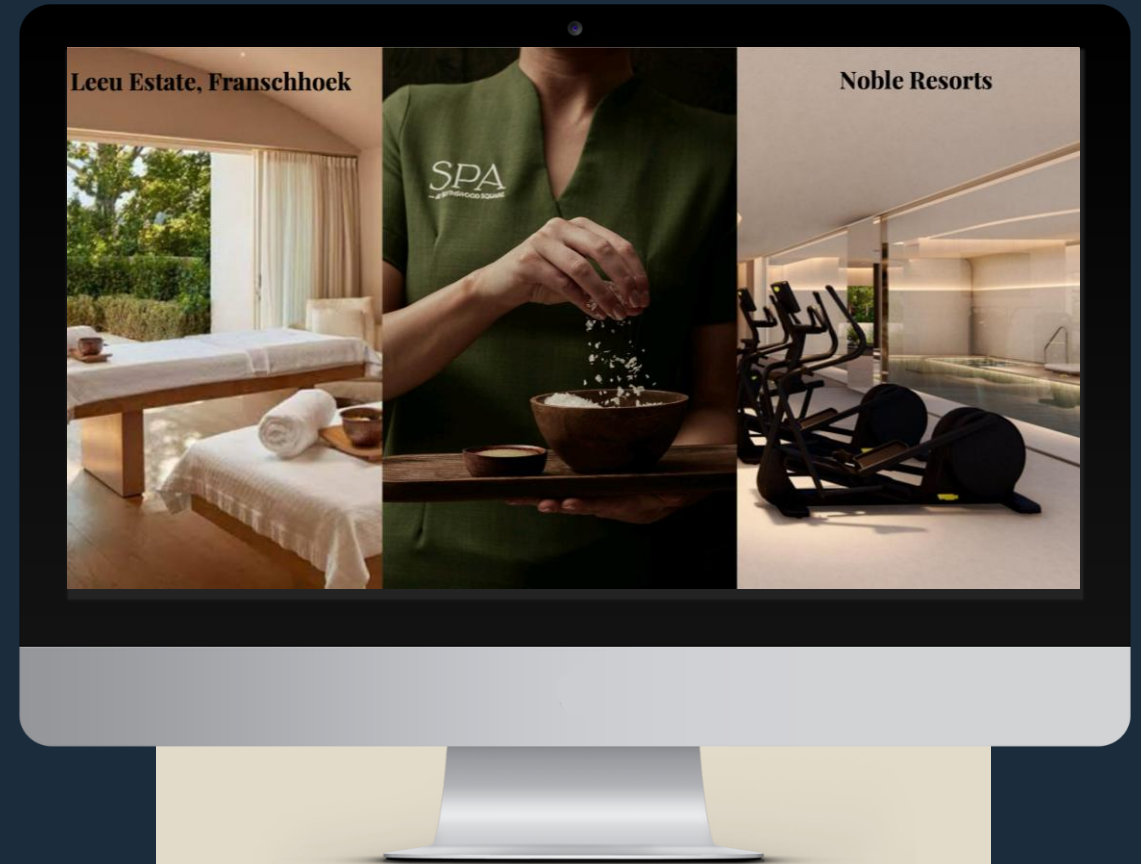
Wilderness Group

(Bisate Wellness, Magashi Peninsula &
Little Mombo)

Role: Procurement



Our Inhouse Brands



Lemi is an Italian company that offers **innovative and customized equipment solutions** to the Beauty & Spa, Medical and Chiropody sectors, combining excellence of **certified quality with the maximum customer service guarantees**. Thanks to its focus on new market trends, quality and the evolution of demand, Lemi guarantees a rewarding wellness experience to the public and tangible benefits to its partners. A 5-star experience for your spa.



Leading manufacturer of high standard Spa Beds and Furniture for 5-star spas. Manufactured in various colours, real wood at the highest quality.



REM

REM SPA FURNITURE & EQUIPMENT

Established more than 70 years ago with a Heritage dating back 100 years, REM has established itself as a leading supplier of equipment to the salon, beauty and spa industries. The REM team of professionals create practical, stylish products and, when required, complete salon looks from our design service.



AFRICAN CASHMERE®

African Cashmere is a distinguished South African luxury spa brand, crafted to drape the skin in the exquisite softness and quiet indulgence of true cashmere. Each formulation is a symphony of time-honoured wisdom, rare indigenous botanicals, and refined sustainable practices — culminating in a collection designed for the world's most prestigious hotel spas and for those who desire that same elevated experience within their private sanctuary.

The brand is the creation of Miss Jacoline Wentzel, one of South Africa's most respected spa consultants and the visionary founder of The Spa Warehouse. "With more than three decades of experience as a spa consultant in the global wellness and beauty arena, my intention was to create a collection worthy of the finest spa environments. A range that engages the senses with grace, envelops the skin in sumptuous softness, and restores the mind to a state of serene luxury. South Africa's natural landscape offers an abundance of extraordinary ingredients — potent, therapeutic, and sustainably sourced — and it felt essential to honour these gifts in their purest form. Our signature fragrance blends are composed using rare fynbos essential oils found exclusively in the Western Cape, South Africa.

Our flagship fragrance, 'Cashmere,' captures the essence of our philosophy: a delicate, gender-neutral scent that quiets the mind and invites deep, effortless relaxation. When paired with our meticulously crafted formulations, it creates a sensorial ritual that is both transformative and indulgent, leaving the skin exquisitely soft. Cashmere is complemented by two equally refined fragrance profiles — 'Velvet' and 'Silk Touch.' Each blend is thoughtfully designed to promote wellbeing, relaxation, and hormonal harmony, offering a luxurious moment of restoration with every application.

Our promise is unwavering: to continue crafting high-performance, sensorially rich spa products that elevate the way your skin looks, feels, and experiences care — whether in a world-class spa or in the privacy of your own retreat."

— Jacoline

Used by spas like Sterrekopje, Botlierskop Game Reserve, Morea House Spa and The Victoria Falls Hotel to name a few.



For more
information
regarding any of
our services or
brands, please
contact:



+27 662342779

The Spa Warehouse

Paarl, South Africa



info@thespawarehouse.co.za

www.thespawarehouse.co.za





THANK
YOU

